

Audit 5.1: A Starting Point for Assessing Your Firm's Mindfulness

How well do the following statements characterize your organization? For example, for each item, circle the number that best reflects your conclusion: 1 = not at all, 2 = to some extent, 3 = a great deal.

1. There is a sense of susceptibility to the unexpected throughout the organization.
1 2 3
2. Everyone feels accountable for reliability.
1 2 3
3. Leaders pay as much attention to managing unexpected events as they do to achieving formal organizational goals.
1 2 3
4. People at all levels of our organization worry constantly about misspecifying events.
1 2 3
5. People at all levels of our organization worry constantly about misidentifying events.
1 2 3
6. People at all levels of our organization worry constantly about misunderstanding events.
1 2 3
8. There is widespread agreement among the firm's members on what we don't want to go wrong.
1 2 3
7. We spend time identifying how our activities could potentially harm all our stakeholders.
1 2 3
9. There is widespread agreement among the firm's members about how things could go wrong.
1 2 3

Scoring: Add the numbers. If you score higher than 17, the mindful infrastructure in your firm is exemplary. If you score between 11 and 17, your firm is on its way to building a mindful infrastructure. Scores lower than 11 suggest that you should be actively considering how you can immediately improve your firm's capacity for mindfulness.